



Important information regarding your Saturn's warranty.

Great News!

New service bays and write up area for West Herr's Saturn store in Orchard Park.

In response to General Motors' decision to phase out the Saturn brand, West Herr Automotive Group has decided to improve the customer experience while servicing their vehicle. **Effective February 1, 2010**, West Herr is relocating the service and parts operations from Saturn of Orchard Park to West Herr Chevrolet of Orchard Park located just a few doors away.

General Motors has named West Herr Chevrolet of Orchard Park a "Preferred Service Provider" for Saturn factory warranty repairs.

West Herr has been successful in retaining all of its current Saturn factory trained service technicians and parts personnel who will be joining the staff of West Herr Chevrolet of Orchard Park. Saturn owners will now be able to have all Saturn factory warranty, extended warranty and service work performed at the West Herr Chevrolet of Orchard Park location.

Thank You!

Having been with Saturn since the very beginning, West Herr appreciates the support the Western New York community has shown to Saturn of Orchard Park and Saturn of Clarence over the last twenty years. The loyalty of Western New Yorkers allowed West Herr to become the nation's #1 Saturn retailer for many of the last 10 years. We are committed to continuing the high level of customer service that our Saturn customers have come to deserve and expect. West Herr will work tirelessly to ensure a smooth and seamless transition for those Western New Yorkers driving Saturn vehicles.

New Phone Number

To schedule a Saturn service appointment please call 662-9775 or schedule online at westherr.com. This announcement **does not** affect any of the operations at our Saturn of Clarence/Resale North location, which will continue to provide sales, parts and service for our customers. West Herr represents 18 New Vehicle Brands, is the 21st largest Automobile Group in the United States and has been proudly serving the Western New York community for 60 years.

Sincerely,

Scott Bieler
President
WEST HERR AUTOMOTIVE GROUP